

North Carolina Diversion and Deflection Summit

A Common Language for Deflection and Pre-Arrest Diversion (DPAD)

Wake Tech RTP Campus
Morrisville, NC
June 29, 2023

Jac Charlier
Executive Director
TASC's Center for Health & Justice
Police, Treatment, and Community Collaborative (PTACC)

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COLLABORATIVE

*The Global Voice of
The Field of Deflection
and Pre-Arrest Diversion*



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2023 National Annual Deflection Training Summit (With International Sessions)

Registration Now Open!

PTACC 2023 National Deflection
& Pre-Arrest Diversion Summit
October 3-6, 2023 | Denver, Colorado



For inquiries, contact PTACC:
info@ptaccollaborative.org
ptaccollaborative.org



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What's In This Presentation...

- ❖ A common language for deflection and pre-arrest diversion (DPAD)
- ❖ Overview of the six pathways that comprise DPAD
- ❖ Five grounding elements of DPAD
- ❖ Deflection: What the Feds Are Doing / COSSUP
- ❖ Deflection Resources and Things



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A COMMON LANGUAGE FOR and FROM OUR FIELD: DEFLECTION and PRE-ARREST DIVERSION



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Deflection Is A...

Community-Centered Initiative

**Police / Fire /
EMS**

**Starts With
and
Grounded in
Community**

**Treatment,
Housing,
Services, and
Recovery**

NOT A PROGRAM!

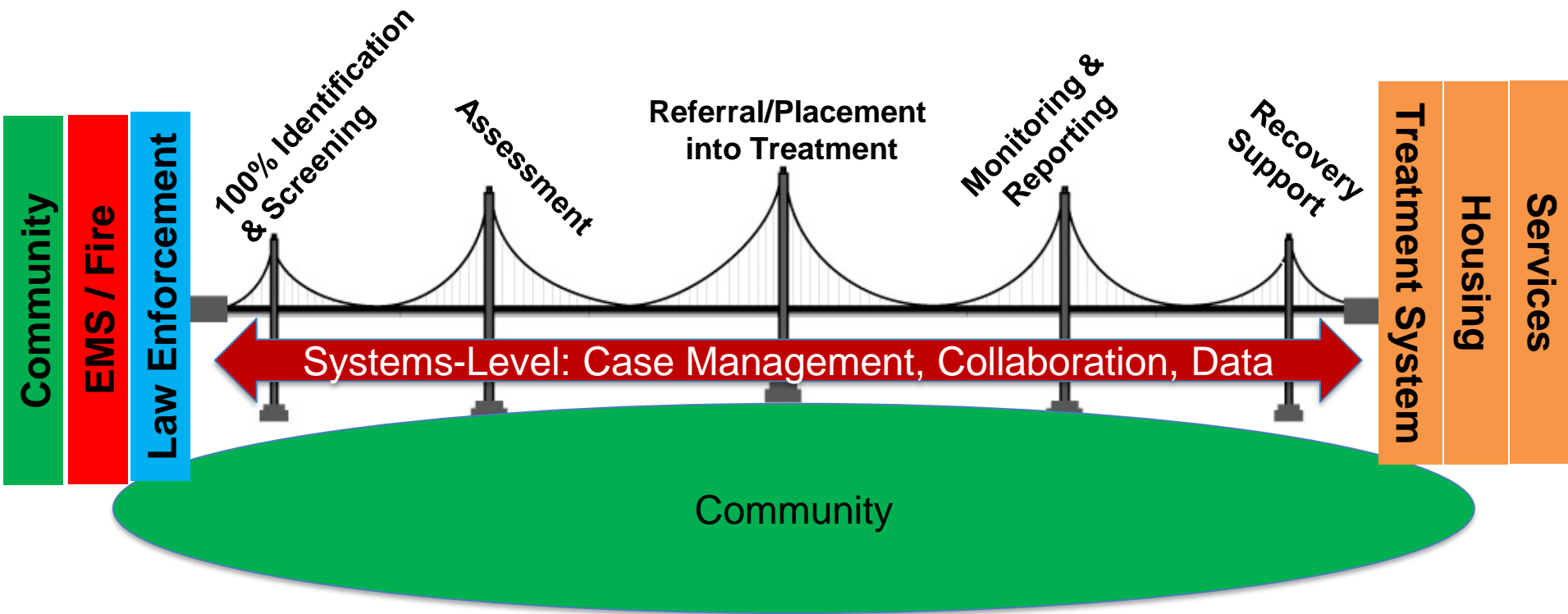


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Deflection IS the Missing Bridge:

Deflection Connects Systems



Everybody Doing Their Best Work



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The Easiest Way to Explain Deflection

Not Waiting for Nor Needing...

- ❖ A Crisis
 - ❖ An Overdose
 - ❖ An Arrest
 - ❖ A Situation
 - ❖ An Event
-
- ❖ Deflection is an early, upstream strategy
 - ❖ Deflection is prevention
 - ❖ Deflection is meeting people where they are



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Language Matters!

How Deflection Differs from Diversion

Deflection

- *Centered in the community*
- Moving away from justice system *without having entered it*
- *No arrest record*
- *Behavioral health guided* with criminal justice partnerships
- *Approaches that are public health and public safety* crime reduction and well being as goals

Diversion

- *Centered in the justice system*
- Moving out of justice system *after having entered it*
- *Arrest record*
- *Criminal justice guided* with behavioral health partnerships
- *Approaches led by law and process* over and separate from crime reduction and well being as goals

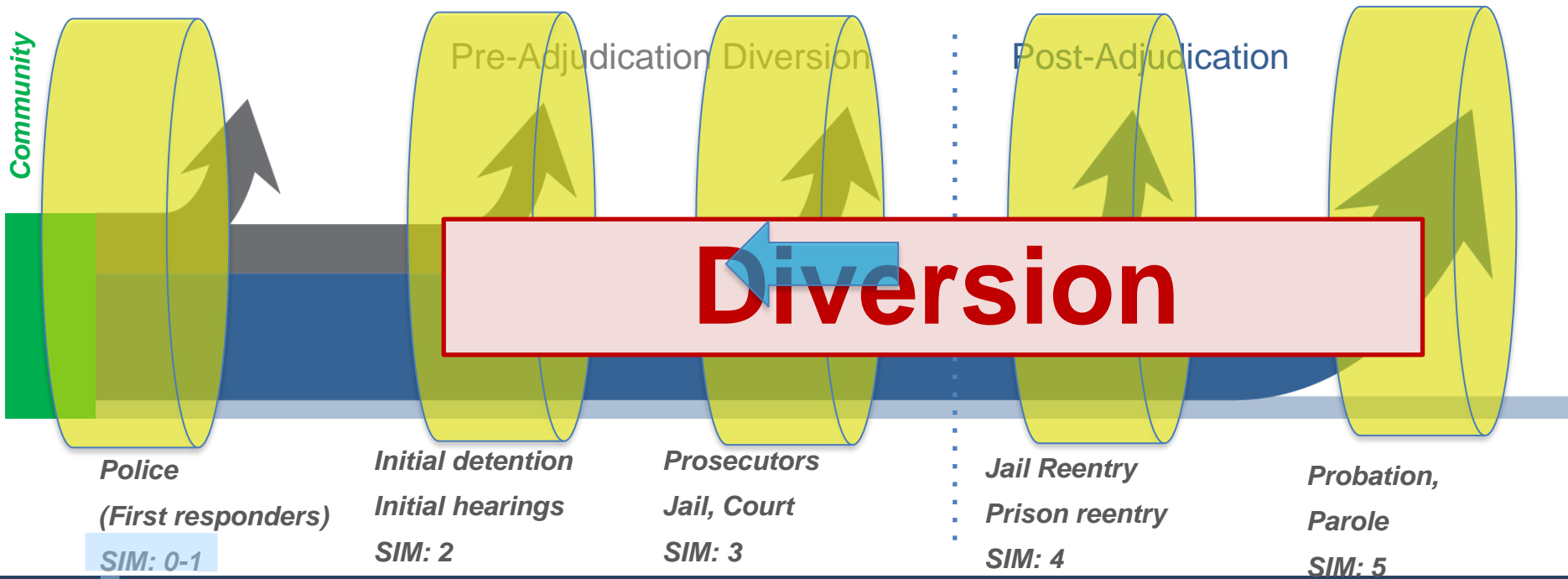


Deflection Creates:

New, Not Previously Available Opportunities

Community-based services, housing, and recovery support

*Many people can be safely deflected in the community
Instead of 1) entering the justice system or 2) taking no action*



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Variety of Terms for the Practice of Deflection

- Deflection **Focus on Non-Crisis approaches too**
- First Responder (FR) Diversion
- Pre-arrest diversion (PAD)
- Pre-booking diversion
- Law enforcement assisted diversion
- Alternatives to Arrest (A2A)
- Co-responder
- Community-responder
- Mobile Crisis/Response Teams
- Crisis Intervention Teams (CIT)
- Crisis/Triage centers

Whatever It's Called: **Third Way for Police/FR**
1) Arrest 2) Take No Action 3) Deflect



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What Deflection Is Not...And What It Is...

❖ Is Not: Police doing diversion

❖ It Is: *Community* deciding what *they* want to do together

❖ Is Not: Community doing policing

❖ It Is: A “Flip in the Script” of the role and work of police alongside the role and work of treatment and community together

❖ Is Not: A program or training

❖ It Is: An actionable, collaborative, *community-guided* systems change approach that creates new pathways for shared action



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THE CORE OF DEFLECTION AKA THE 6 PATHWAYS



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The “Brands” of Deflection

BRANDS

- LEAD
- Civil Citation
- PAARI / Angel
- QRT
- DART
- Hope Not Handcuffs
- A Way Out
- Yellow Line Project
- ???
- What's Next?

Whatever It's Called: **Third Way for Police/FR**
1) Arrest 2) Take No Action 3) Deflect



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The 6 Pathways of Deflection Provide...

- ❖ **A common language** for deflection and pre-arrest diversion (DPAD) regardless of “brand” or approach
- ❖ **A shared framework** for understanding deflection
- ❖ **A way to understand** the scope of existing initiatives
- ❖ **A guide** for future planning and action
- ❖ **A way to evaluate** “apples to apples”



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DEFLECTION: PATHWAYS TO COMMUNITY POLICE, TREATMENT, AND COMMUNITY COLLABORATIVE





The Six Deflection Pathways to Treatment

- **Self-Referral:** Individual initiates contact with law enforcement for a treatment referral (without fear of arrest); preferably a warm handoff to treatment
- **Active Outreach:** Deflection Team intentionally IDs or seeks individuals; a warm handoff is made to treatment, which engages individuals in treatment
- **Naloxone Plus:** Engagement with treatment as part of an overdose response or DSM-V severe for opiates; tight integration with treatment, naloxone (individual too)
- **Officer/First Responder Referral:** Law enforcement/FR initiates treatment engagement from a call for service or “on view”; no charges are filed
- **Officer Intervention Referral:** Law enforcement (only) initiates treatment engagement from a call for service or “on view”; charges are held in abeyance or citations issued, with requirement for completion of treatment



The Six Deflection Pathways to Treatment

Community Response: *In response to a call for service, a team comprising community-based behavioral health professionals (e.g., crisis workers, clinicians, peer specialists, etc.), and/or other credible messengers—individuals with lived experience—sometimes in partnership with medical professionals, engages individuals to help de-escalate crises, mediate low-level conflicts, or address quality of life issues by providing a referral to treatment, services, or to a case manager.*

****As approved by the PTACC National Leadership Council – April 2022***



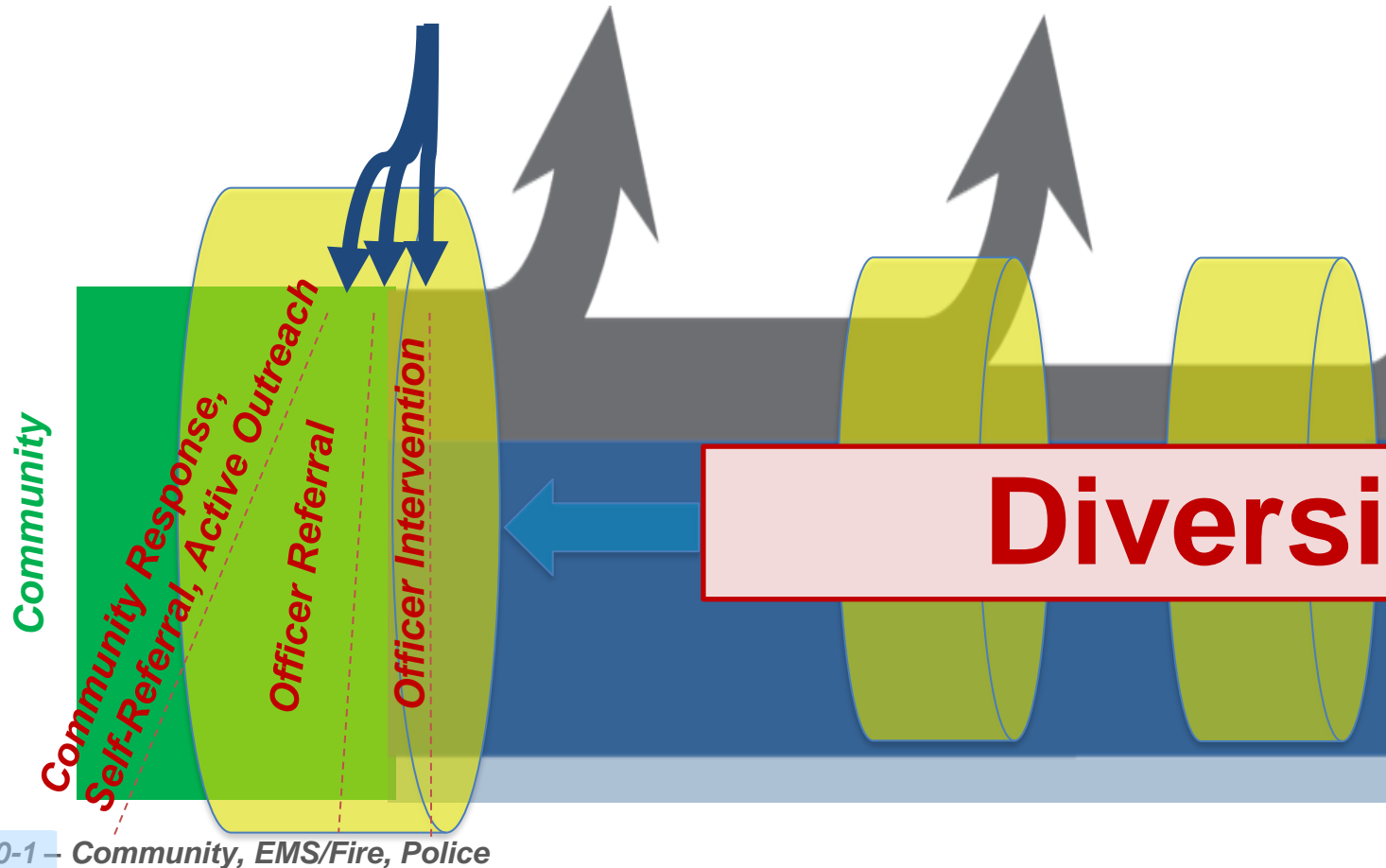
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The 3 Prongs of Deflection: A Closer Look by the 6 Pathways

Deflection –
Regardless of
pathway

- Centered in community
- Communities build the prongs needed to address the BH issues they face



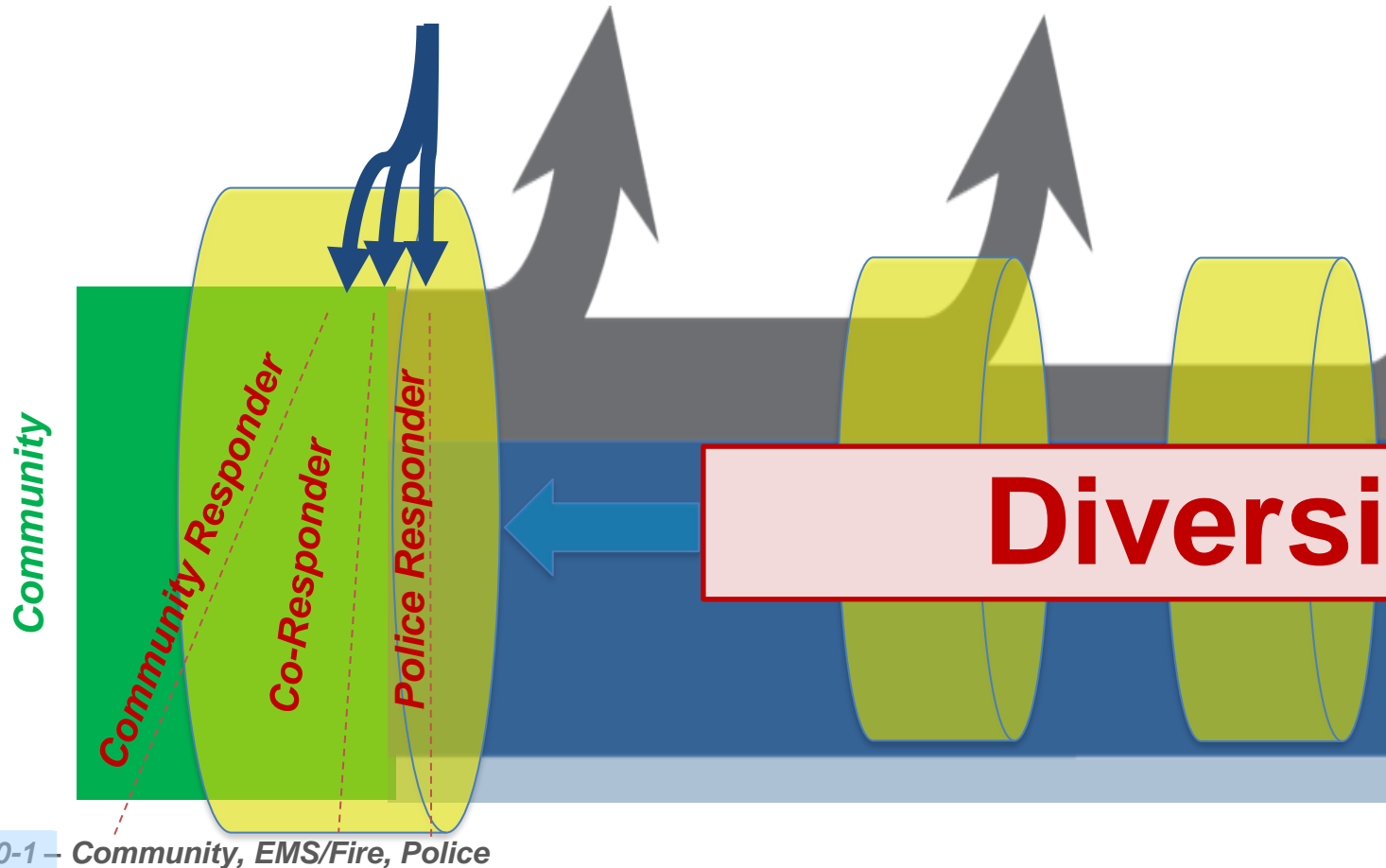
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The 3 Prongs of Deflection: A Closer Look by Responder

Deflection –
Regardless of
responder type

- Centered in community
- Communities create the responders needed for the BH issues they face



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Forms of Deflection Responders or Teams



**FIRE – EMS
PARAMEDIC
RESPONDER**

POLICE

BH

CO-RESPONDER

FIRE-EMS

BH

CO-RESPONDER

**TREATMENT, SOCIAL WORKER
COMMUNITY RESPONDER**

6TH Pathway



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THE 5 GROUNDING THEMES OF DEFLECTION



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PTACC Mission and Purpose

PTACC Mission (What?) – To strategically enhance the quantity and quality of community behavioral health and social service options through engagement in deflection and pre-arrest diversion.

PTACC Purpose (Why?) – PTACC is the national / global voice of the field of deflection and pre-arrest diversion.

We provide vision, leadership, advocacy, and education to facilitate the growth and practice of deflection and pre-arrest diversion in all its forms—including programs that incorporate co-responder and community responder models—nationally and internationally.



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PTACC Cornerstone

PTACC Cornerstone – PTACC does not endorse one “brand”, approach, model of deflection or pre-arrest diversion; each community must determine which approach meets its needs, responds to its local situation, and reflects its community.

The more pathways a community is able to use, the more people receive help.

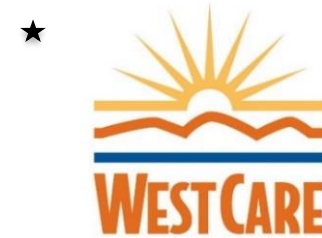
Deflection must honor the human dignity of all in the community.



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★ Indicates PTACC National Founding Partner



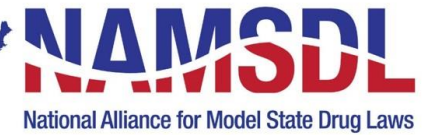
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HEALTHY MINDS • STRONG COMMUNITIES



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**ADDICTION
& RECOVERY**
INITIATIVE



University of
Pittsburgh | School of
Pharmacy

PERxU



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64 and growing – Join us!
The global voice of the field of deflection

The Five Grounding Themes of Deflection

No matter which deflection pathways, approaches, and brands a community uses, always ground deflection in these 5 themes:

- ❖ Community
- ❖ Collaboration
- ❖ Context
- ❖ Engagement aka “Relentless Engagement”
- ❖ Equity (Racial, Gender, Geography, Income, Whatever Excludes)

BRINGING IT HOME

#NORTHCAROLINASTRONG



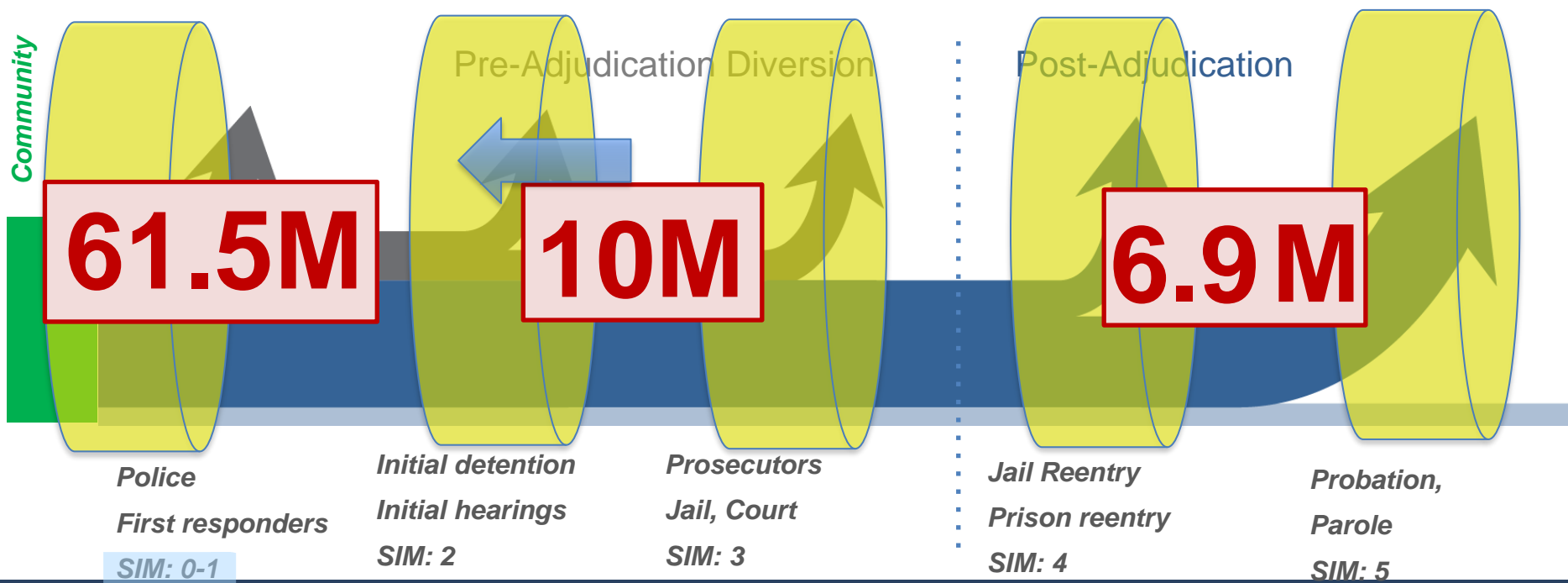
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A New Policy: Deflect Early, Deflect Often The Opportunity is in the Numbers!

Community-based services, housing, and recovery support

*Many MORE people can be safely deflected
in the community instead of entering the justice system or
being left without any assistance*



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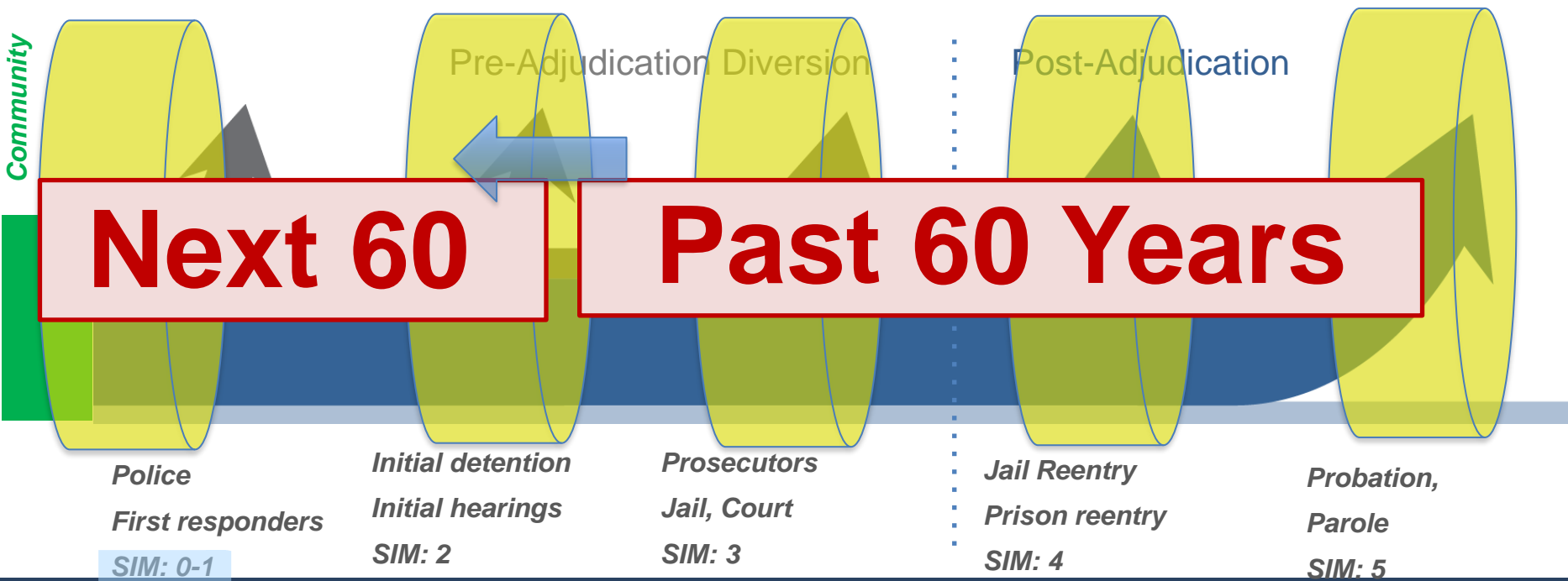


Keep on Keeping On...

NC is Already Part of the Change Going On!

Community-based services, housing, and recovery support

*Many MORE people can be safely deflected
in the community instead of entering the justice system or
being left without any assistance*



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DEFLECTION: WHAT THE FEDS ARE DOING



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**White House
Announces
2022 National
Drug Control
Strategy:
Principle #2
Outlines the
Role of
Deflection**

**NATIONAL DRUG
CONTROL STRATEGY**

THE WHITE HOUSE
EXECUTIVE OFFICE OF THE PRESIDENT
OFFICE OF NATIONAL DRUG CONTROL STRATEGY



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White House Announces State Model Law to Expand Programs that Deflect People with Addiction to Care

LEGISLATIVE ANALYSIS AND PUBLIC POLICY ASSOCIATION

MODEL LAW ENFORCEMENT AND OTHER FIRST RESPONDER DEFLECTION ACT

SEPTEMBER 2021



This project was supported by Grant No. G19990NDCP03A awarded by the Office of National Drug Control Policy, Executive Office of the President. Points of view or opinions in this document are those of the author and do not necessarily represent the official position or policies of the Office of National Drug Control Policy or the United States Government.



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Free Deflection eCourse

JCOIN

An eCourse from the Justice Community Opioid Innovation Network

First Responder Deflection: A Warm Handoff to Services in the Community

JCOIN Coordination and Translation Center



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FIRST FEDERAL RESEARCH ON DEFLECTION (NIJ)



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Three grey paper airplanes are shown flying upwards along vertical dashed lines. The airplane on the left is at a lower altitude, the middle one is slightly higher, and the one on the right is the highest.

Do Deflection Programs Have an
Impact?

*County-Level Outcomes from Two
Deflection Sites*



County-Level Impact Evaluation

COMMUNITY

Lake County, IL
Plymouth County, MA

INTERVENTION

Police deflection

IMPACT

Treatment
admissions
Overdoses
Arrests





Impact on County-Level Health Outcomes

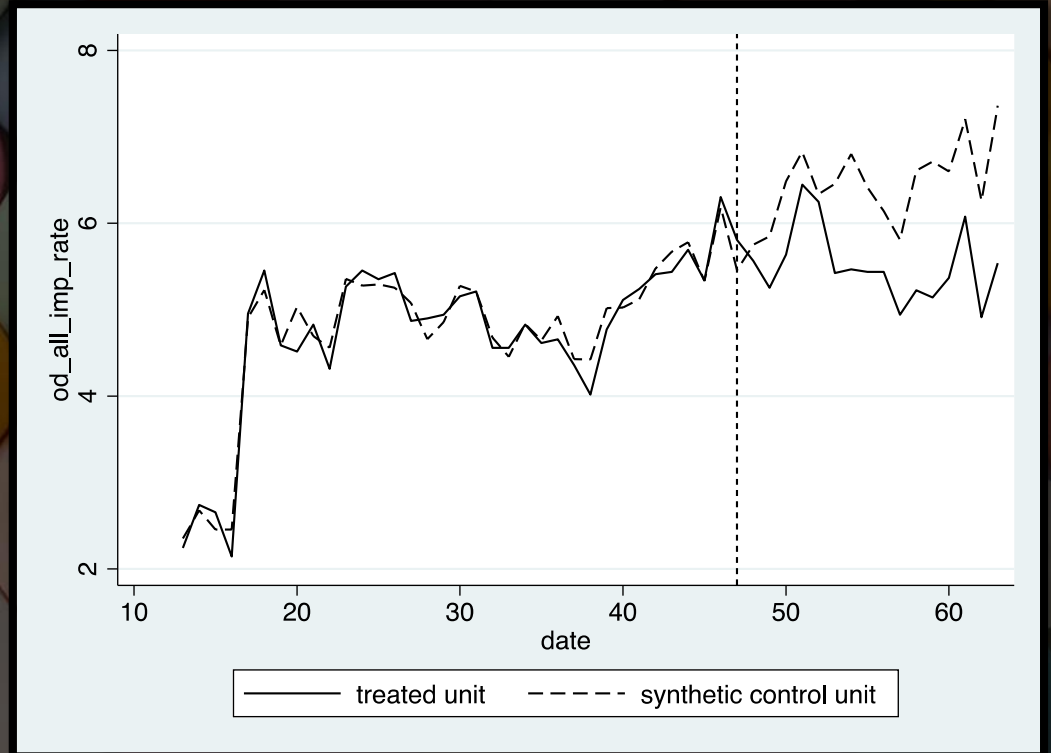
Treatment Admissions, Nonfatal Overdoses, Fatal Overdoses, Fatal Opioid Overdoses

- Illinois: 2008-2020 quarterly rates
- Massachusetts: 2005-2020 (Admissions and Fatal Opioid Overdoses only)

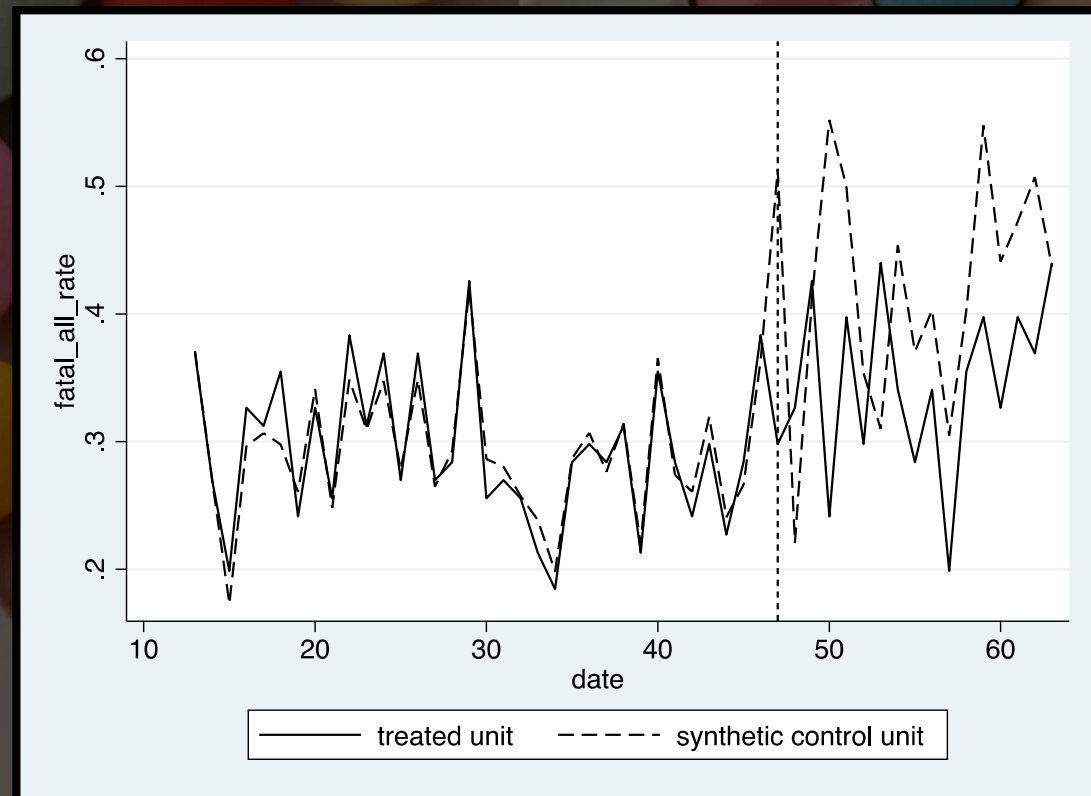
Synthetic Control

- Lake County, IL and 86 other Counties (N=4,437)
 - Nonfatal Overdoses: 74 Counties (N=3,407)
 - Treatment Admissions: 39 Counties (N=1,989)
- Plymouth County, MA and 11 other Counties (N=720)

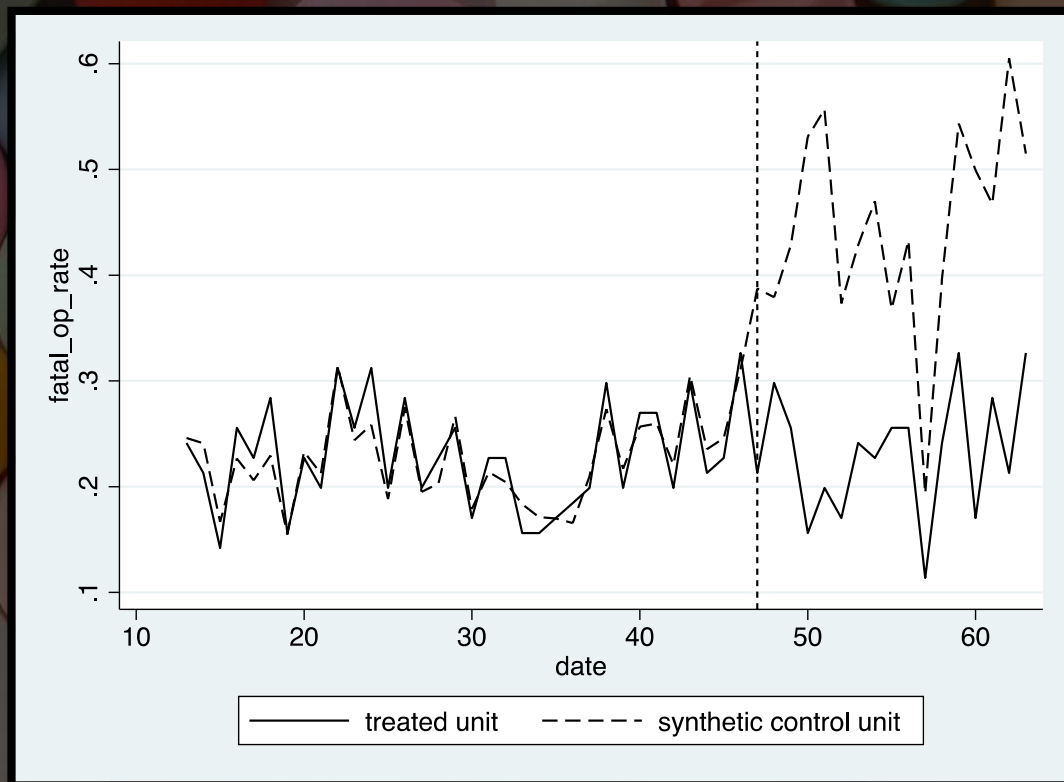
Impact on County-Level Nonfatal Overdose: Lake County



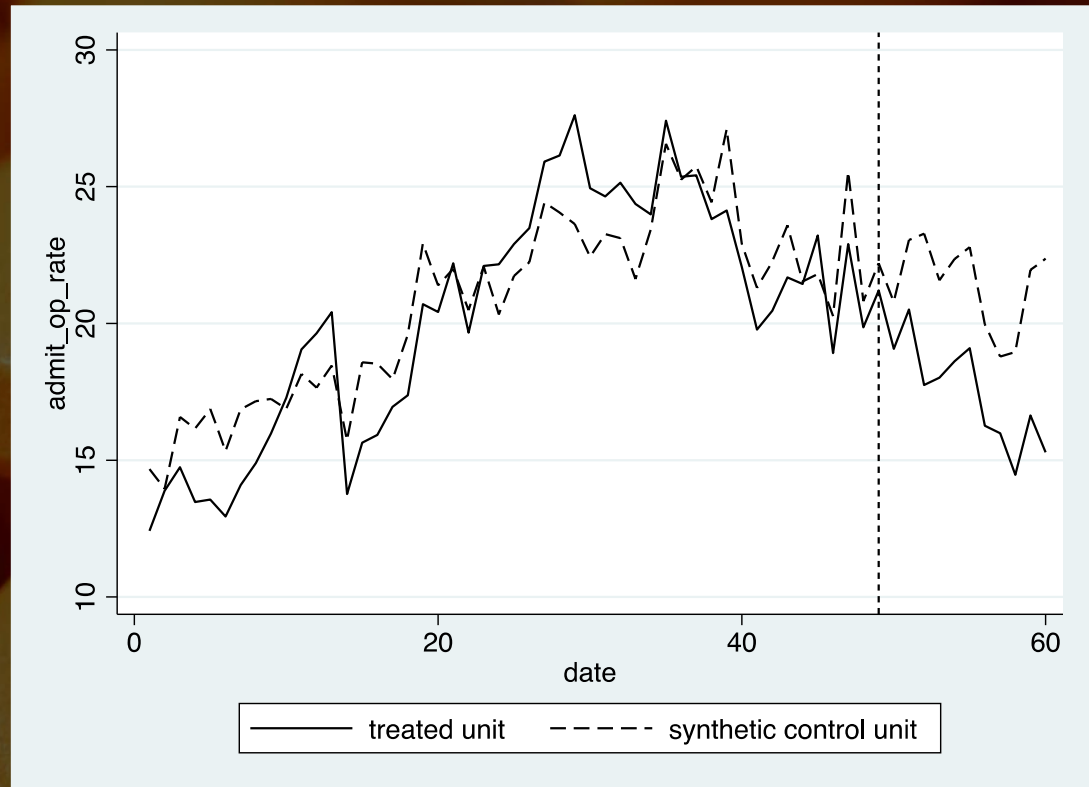
Impact on County-Level Fatal Overdose: Lake County



Impact on County-Level Fatal Opioid Overdose: Lake County



Impact on County-Level Opioid Treatment Admissions: Plymouth County





Impact on County-Level Arrests

DUI, Drug-related, and Property Arrests

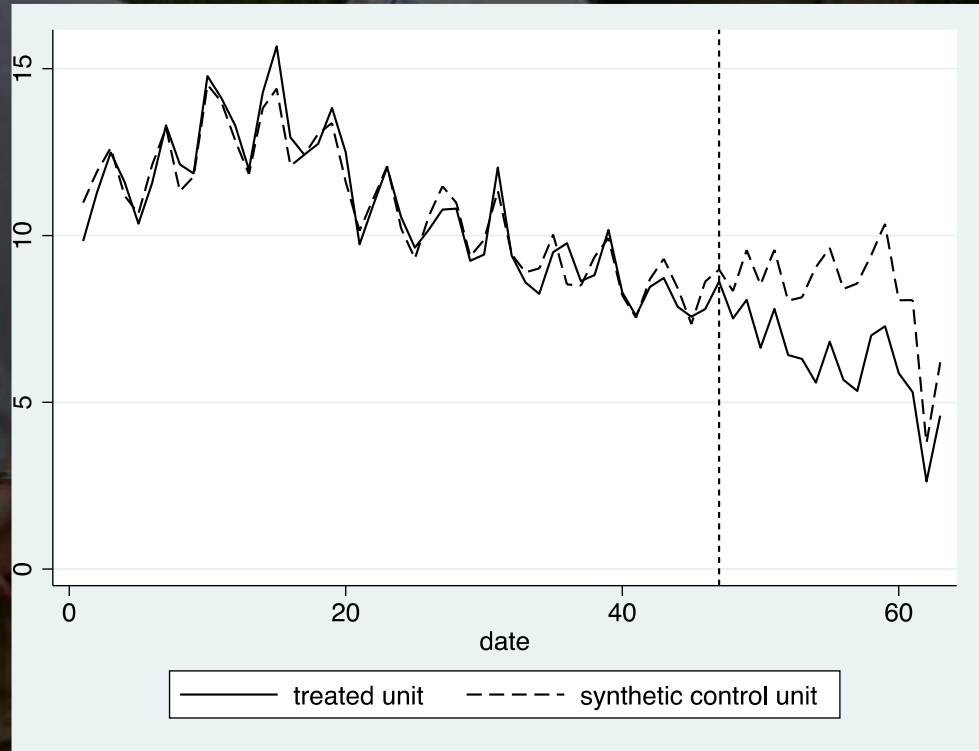
- Illinois: 2005-2020 quarterly rates
- MA: 2005-2019 quarterly rates

Synthetic control

- Lake County, IL and 86 other counties in IL (N=5,544)
- Plymouth County, MA and 11 other counties in IL (N=720 observations)

Impact on County-Level Arrests: Lake County

Property Crime Arrests

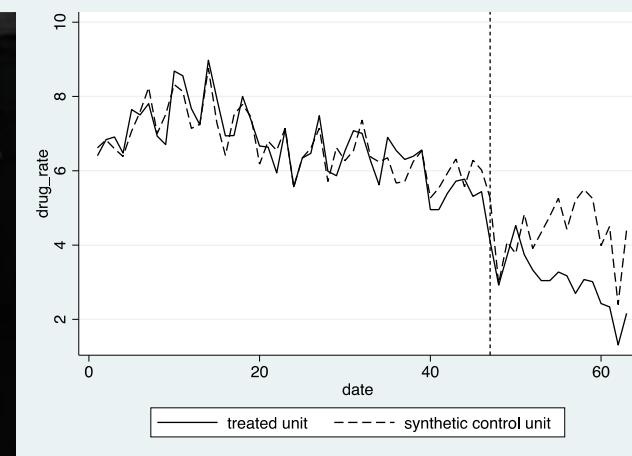
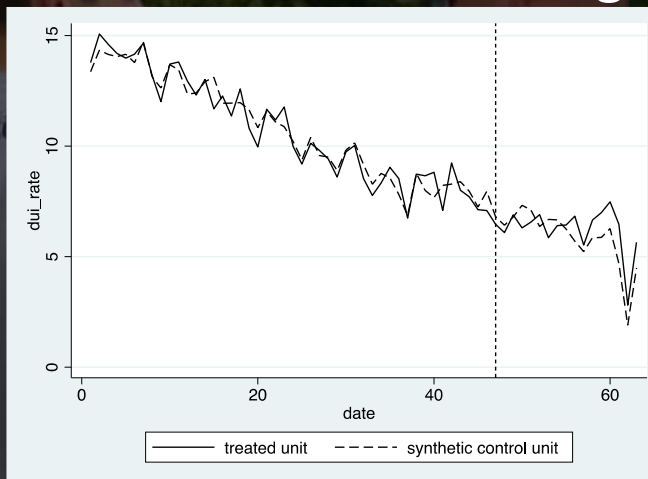


ASMD mean: .0586

ASMD max: .1705

DUI and Drug Arrests

Impact on
County-Level
Arrests:
Lake County





Summary of findings

Lake County:

- Support for association between deflection and reduced overdoses, particularly fatal opioid overdoses
- Support for reduction in property crime arrests

• Plymouth County

- SCM models fit poorly—data quality issues and small sample size
- Fatal opioid overdoses did decrease in the second and third year after the start of the program

THE FEDS (cont.) BJA COSSUP and DEFLECTION



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Deflection Resources from COSSUP

****Available to All in the Field****

❖ What we've learned: The 5 Critical Elements of Deflection

https://www.cossapresources.org/Content/Documents/Articles/CHJ_TASC_Critical_Elements.pdf

❖ The Deflection Framework – A Community Engagement Tool for First Responders: A Brief set of 3 Self-Directed Videos

<https://www.cossapresources.org/Learning/Online/Self-Directed/Deflection>

❖ The 6 Pathways of Deflection

https://www.cossapresources.org/Content/Documents/Articles/CHJ-TASC_Six_Pathways_Framework_for_Implementing_Deflection_June_2023.pdf



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STILL MORE DEFLECTION RESOURCES



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The first published use of the word “deflection”

“Want to Reduce Drugs in Your Community? You Might Want to Deflect Instead of Arrest.” *Police Chief Magazine*



Want to Reduce Drugs in Your Community? You Might Want to Deflect Instead of Arrest

By Jac Charlier, Director of Consulting and Training, Center for Health and Justice

While on patrol, police officers routinely encounter people who have substance use disorders (SUDs). In the United States, adults who were arrested in the past year for any serious offense were four times more likely to have used an illicit drug than those who were not arrested.¹ Additional research shows that 87 percent of males tested positive for at least one illicit drug at the time of arrest and 40 percent tested positive for two or more.² Following arrest, in part or directly related to their drug use, those arrested might land in jail or prison. While it is estimated that SUDs occur in 68 percent of the jail population and 53 per-

their next contact with police. We have also come to understand the harmful, unintended collateral consequences of repeated and extended contact with the justice system for those low-risk citizens who, due to their addiction, might be better treated in the community. To address this pervasive and costly situation, our citizens, our communities, and our police need solutions that call upon the resources of both the public safety and the public health systems, as well as reflect the desires and concerns of the local community; solutions that reduce crime, reduce drug use, save dollars, and seek to build a more just justice system

solution to this persistent challenge faced every day by police across the United States. The solution, known as the Montgomery County Deflection Model (the Model), is a pre-arrest deflection (diversion) model focused on the SUD populations who have a high likelihood of repeated contact with police due to their untreated addictions and the attendant criminogenic effects (i.e., those effects statistically related to criminal activity).

The Montgomery County Model brings evidence-based practices currently used in other parts of the criminal justice system to policing at the front end of the justice con-



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First Peer-reviewed Journal on Deflection:

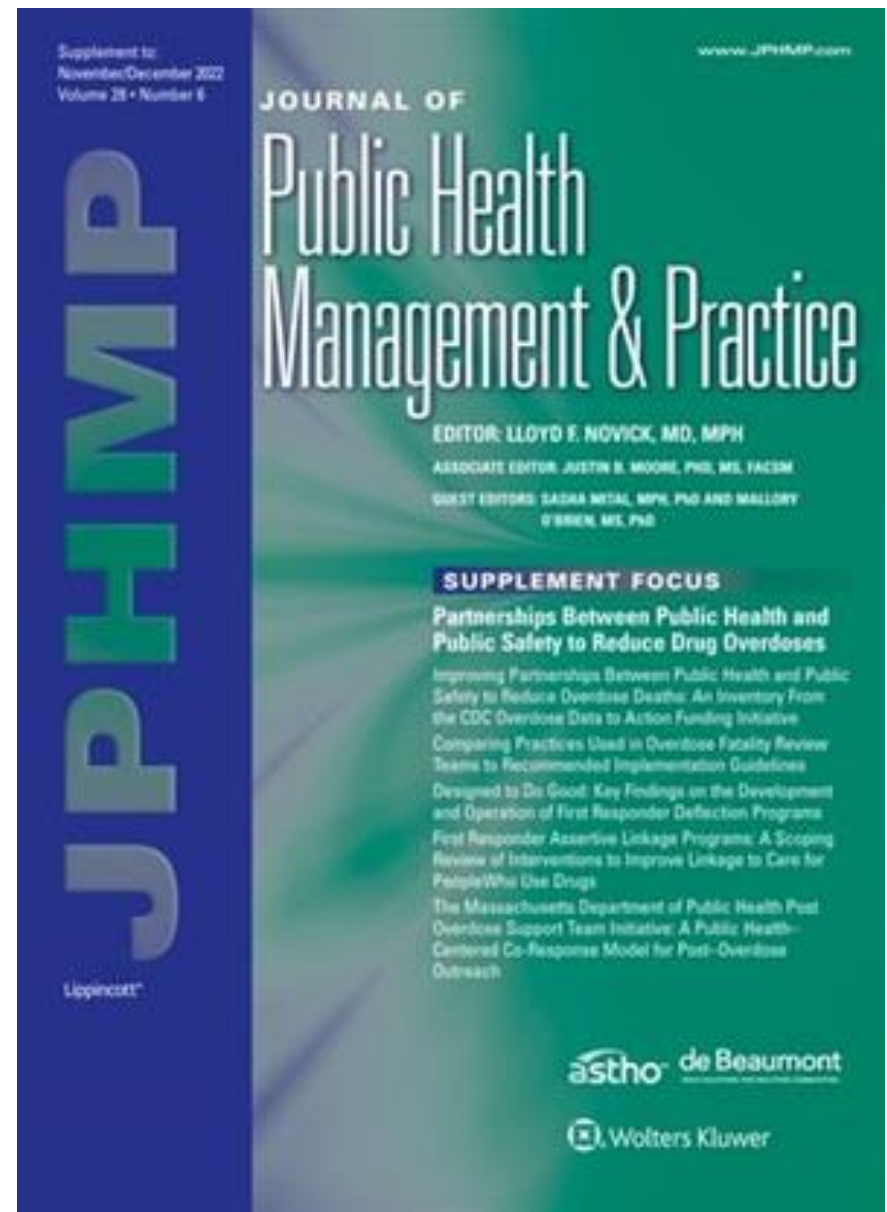
"Emerging Best Practices in Law Enforcement Deflection and Community Supervision Programs." *Journal for Advancing Justice Volume III*



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**Field-wide evaluation
on Deflection:
“Partnerships Between
Public Health and
Public Safety to Reduce
Drug Overdoses
Supplement.”**
*Journal of Public
Health Management &
Practice*



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National Deflection Resource Center



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Free Deflection Resources: [The PTACC Suite](#)

- **PTACC Visual 6 Deflection Pathways to Treatment and 1-Pager** – The first visual depiction of all the deflection and pre-arrest diversion pathways
- **PTACC Core Measures of Deflection and Pre-Arrest Diversion** – Recommended metrics for sites to use covering police, treatment, community, and race.
- **PTACC 11 Guiding Principles for Behavioral Health Deflection and Pre-Arrest Diversion** – Currently being aligned with CARF accreditation standards.
- **PTACC Opioid Settlement Brief** – Presents the Pathways of Deflection as an allowable use under the Opioid Master Settlement
- **PTACC 3 Steps for Equity in Deflection** – A simple guide to get sites started on ensuring they are incorporating diversity and equity



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PTACC is on LinkedIn

Questions?

Jac Charlier

Executive Director

Jac.Charlier@ptaccollaborative.org



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