North Carolina Diversion and Deflection Summit

A Common Language for Deflection and Pre-Arrest Diversion (DPAD)

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Police, Treatment, and Community Collaborative (PTACC)
The Global Voice of The Field of Deflection and Pre-Arrest Diversion
2023 National Annual Deflection Training Summit (With International Sessions)
What’s In This Presentation...

❖ A common language for deflection and pre-arrest diversion (DPAD)

❖ Overview of the six pathways that comprise DPAD

❖ Five grounding elements of DPAD

❖ Deflection: What the Feds Are Doing / COSSUP

❖ Deflection Resources and Things
A COMMON LANGUAGE FOR and FROM OUR FIELD: DEFLECTION and PRE-ARREST DIVERSION
Deflection Is A…
Community-Centered Initiative

Police / Fire / EMS

Starts With and Grounded in Community

Treatment, Housing, Services, and Recovery

NOT A PROGRAM!
Deflection IS the Missing Bridge: Deflection Connects Systems

Everybody Doing Their Best Work

Systems-Level: Case Management, Collaboration, Data

100% Identification & Screening
Assessment
Referral/Placement into Treatment
Monitoring & Reporting
Recovery Support

Community
EMS / Fire
Law Enforcement

Treatment System
Housing
Services

CENTER FOR HEALTH & JUSTICE
PTACC
POLICE, TREATMENT, AND COMMUNITY COLLABORATIVE
The Easiest Way to Explain Deflection

Not Waiting for Nor Needing…

❖ A Crisis
❖ An Overdose
❖ An Arrest
❖ A Situation
❖ An Event

❖ Deflection is an early, upstream strategy
❖ Deflection is prevention
❖ Deflection is meeting people where they are
Language Matters!
How Deflection Differs from Diversion

**Deflection**
- Centered in the community
- Moving away from justice system *without having entered it*
- No arrest record
- Behavioral health guided with criminal justice partnerships
- Approaches that are public health and public safety crime reduction and well being as goals

**Diversion**
- Centered in the justice system
- Moving out of justice system *after having entered it*
- Arrest record
- Criminal justice guided with behavioral health partnerships
- Approaches led by law and process over and separate from crime reduction and well being as goals
Deflection Creates:
New, Not Previously Available Opportunities

Community-based services, housing, and recovery support

Many people can be safely deflected in the community
Instead of 1) entering the justice system or 2) taking no action
Variety of Terms for the Practice of Deflection

- Deflection
- First Responder (FR) Diversion
- Pre-arrest diversion (PAD)
- Pre-booking diversion
- Law enforcement assisted diversion
- Alternatives to Arrest (A2A)
- Co-responder
- Community-responder
- Mobile Crisis/Response Teams
- Crisis Intervention Teams (CIT)
- Crisis/Triage centers

*Focus on Non-Crisis approaches too*

Whatever It’s Called: Third Way for Police/FR

1) Arrest 2) Take No Action 3) Deflect
What Deflection Is Not…And What It Is…

❖ Is Not: Police doing diversion
❖ It Is: *Community* deciding what *they* want to do *together*

❖ Is Not: Community doing policing
❖ It Is: A “Flip in the Script” of the role and work of police alongside the role and work of treatment and community *together*

❖ Is Not: A program or training
❖ It Is: An actionable, collaborative, *community-guided systems change* approach that creates new pathways for *shared action*
THE CORE OF DEFLECTION
AKA THE 6 PATHWAYS
The “Brands” of Deflection

BRANDS
• LEAD
• Civil Citation
• PAARI / Angel
• QRT
• DART

• Hope Not Handcuffs
• A Way Out
• Yellow Line Project
• ???
• What’s Next?

Whatever It’s Called: Third Way for Police/FR
1) Arrest 2) Take No Action 3) Deflect
The 6 Pathways of Deflection Provide...

- A common language for deflection and pre-arrest diversion (DPAD) regardless of “brand” or approach
- A shared framework for understanding deflection
- A way to understand the scope of existing initiatives
- A guide for future planning and action
- A way to evaluate “apples to apples”
DEFLECTION: PATHWAYS TO COMMUNITY
POLICE, TREATMENT, AND COMMUNITY COLLABORATIVE

COMMUNITY
- Shared Goals/Outcomes/Solutions
- Community Response

TREATMENT
AND/OR
SOCIAL SERVICES
(INtercept 0)

Self-Referral
Active Outreach
Naloxone Plus
First Responder and Officer Referral
Officer Intervention*

AVAILABILITY OF ALL PATHWAYS MAXIMIZES OPPORTUNITIES

FIRST RESPONDERS AND JUSTICE SYSTEM
- Law Enforcement • Fire
- EMS • Probation • Parole
(INtercepts 0, 1, 3, 5)

Lived Experience • Victims of Crime
- Recovery Support • Peers • Engagement

Shared Problems/Challenges/Concerns
The Six Deflection Pathways to Treatment

- **Self-Referral**: *Individual initiates contact* with law enforcement for a treatment referral (without fear of arrest); preferably a warm handoff to treatment.
- **Active Outreach**: *Deflection Team intentionally IDs or seeks individuals*; a warm handoff is made to treatment, which engages individuals in treatment.
- **Naloxone Plus**: *Engagement with treatment as part of an overdose response* or DSM-V severe for opiates; tight integration with treatment, naloxone (individual too).
- **Officer/First Responder Referral**: *Law enforcement/FR initiates* treatment engagement from a call for service or “on view”; *no charges are filed*.
- **Officer Intervention Referral**: *Law enforcement (only) initiates* treatment engagement from a call for service or “on view”; *charges are held in abeyance or citations issued*, with requirement for completion of treatment.
The Six Deflection Pathways to Treatment

Community Response: In response to a call for service, a team comprising community-based behavioral health professionals (e.g., crisis workers, clinicians, peer specialists, etc.), and/or other credible messengers—individuals with lived experience—sometimes in partnership with medical professionals, engages individuals to help de-escalate crises, mediate low-level conflicts, or address quality of life issues by providing a referral to treatment, services, or to a case manager.

*As approved by the PTACC National Leadership Council – April 2022*
The 3 Prongs of Deflection: A Closer Look by the 6 Pathways

Deflection – Regardless of pathway

- **Centered in community**

- **Communities build the prongs needed to address the BH issues they face**

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SIM: 0-1 – Community, EMS/Fire, Police

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The 3 Prongs of Deflection: A Closer Look by Responder

Deflection – Regardless of responder type

- **Centered in community**
- **Communities create the responders needed for the BH issues they face**

SIM: 0-1 – Community, EMS/Fire, Police

Diversi
Forms of Deflection Responders or Teams

6TH Pathway
THE 5 GROUNDING THEMES OF DEFLECTION
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COLLABORATIVE

The Global Voice of
The Field of Deflection
and Pre-Arrest Diversion
PTACC Mission and Purpose

PTACC Mission (What?) – To strategically enhance the quantity and quality of community behavioral health and social service options through engagement in deflection and pre-arrest diversion.

PTACC Purpose (Why?) – PTACC is the national / global voice of the field of deflection and pre-arrest diversion.

We provide vision, leadership, advocacy, and education to facilitate the growth and practice of deflection and pre-arrest diversion in all its forms—including programs that incorporate co-responder and community responder models—nationally and internationally.
PTACC Cornerstone

PTACC Cornerstone – PTACC does not endorse one “brand”, approach, model of deflection or pre-arrest diversion; each community must determine which approach meets its needs, responds to its local situation, and reflects its community.

The more pathways a community is able to use, the more people receive help.

Deflection must honor the human dignity of all in the community.
PTACC National Partners

Indicates PTACC National Founding Partner
PTACC National Partners

- Association of Prosecuting Attorneys
- Center for Court Innovation
- CSH
- ENSO Recovery
- Faces & Voices of Recovery
- Gaudenzia
- JBS International
- Law Enforcement Action Partnership
- Origins Behavioral Healthcare
- NASDAD (National Association of State Alcohol and Drug Abuse Directors)
- NACoA
- NLC (National League of Cities)
- CHJ (Center for Health & Justice at TASC)

★ Indicates PTACC National Founding Partner
PTACC National Partners
PTACC National Partners

Foundation for Drug Policy Solutions

BOLDSTEPS BEHAVIORAL HEALTH

Families Against Narcotics
Helping individuals and families affected by substance use

64 and growing – Join us!
The global voice of the field of deflection
The Five Grounding Themes of Deflection

No matter which deflection pathways, approaches, and brands a community uses, always ground deflection in these 5 themes:

❖ Community
❖ Collaboration
❖ Context
❖ Engagement aka “Relentless Engagement”
❖ Equity (Racial, Gender, Geography, Income, Whatever Excludes)
BRINGING IT HOME
#NORTHCAROLINASTRONG
A New Policy: Deflect Early, Deflect Often
The Opportunity is in the Numbers!

Community-based services, housing, and recovery support

Many MORE people can be safely deflected in the community instead of entering the justice system or being left without any assistance.

61.5M
Police
First responders
SIM: 0-1

10M
Initial detention
Initial hearings
SIM: 2

Prosecutors
Jail, Court
SIM: 3

6.9M
Jail Reentry
Prison reentry
SIM: 4

Probation, Parole
SIM: 5

PTACC
Police, Treatment, and Community Collaborative

CHJ
Center for Health & Justice
At TASC
Keep on Keeping On…
NC is Already Part of the Change Going On!

Community-based services, housing, and recovery support

Many MORE people can be safely deflected in the community instead of entering the justice system or being left without any assistance

Next 60
Past 60 Years

Police
First responders
SIM: 0-1

Initial detention
Initial hearings
SIM: 2

Prosecutors
Jail, Court
SIM: 3

Jail Reentry
Prison reentry
SIM: 4

Probation,
Parole
SIM: 5
DEFLECTION: WHAT THE FEDS ARE DOING
White House Announces 2022 National Drug Control Strategy: Principle #2 Outlines the Role of Deflection
White House Announces State Model Law to Expand Programs that Deflect People with Addiction to Care
Free Deflection eCourse

An eCourse from the Justice Community Opioid Innovation Network

First Responder Deflection: A Warm Handoff to Services in the Community

JCOIN Coordination and Translation Center
FIRST FEDERAL RESEARCH ON DEFLECTION (NIJ)
Do Deflection Programs Have an Impact?

County-Level Outcomes from Two Deflection Sites
County-Level Impact Evaluation

COMMUNITY
Lake County, IL
Plymouth County, MA

INTERVENTION
Police deflection

IMPACT
Treatment admissions
Overdoses
Arrests
Impact on County-Level Health Outcomes

Treatment Admissions, Nonfatal Overdoses, Fatal Overdoses, Fatal Opioid Overdoses

- Illinois: 2008-2020 quarterly rates
- Massachusetts: 2005-2020 (Admissions and Fatal Opioid Overdoses only)

Synthetic Control

- Lake County, IL and 86 other Counties (N=4,437)
  - Nonfatal Overdoses: 74 Counties (N=3,407)
  - Treatment Admissions: 39 Counties (N=1,989)
- Plymouth County, MA and 11 other Counties (N=720)
Impact on County-Level Nonfatal Overdose: Lake County
Impact on County-Level Fatal Overdose: Lake County
Impact on County-Level Fatal Opioid Overdose: Lake County
Impact on County-Level Opioid Treatment Admissions: Plymouth County
Impact on County-Level Arrests

- DUI, Drug-related, and Property Arrests

Synthetic control
  - Lake County, IL and 86 other counties in IL (N=5,544)
  - Plymouth County, MA and 11 other counties in IL (N=720 observations)
Impact on County-Level Arrests: Lake County

Property Crime Arrests

ASMD mean: .0586
ASMD max: .1705
Impact on County-Level Arrests: Lake County
Summary of findings

Lake County:
- Support for association between deflection and reduced overdoses, particularly fatal opioid overdoses
- Support for reduction in property crime arrests

Plymouth County
- SCM models fit poorly—data quality issues and small sample size
- Fatal opioid overdoses did decrease in the second and third year after the start of the program
THE FEDS (cont.) BJA COSSUP and DEFLECTION
Deflection Resources from COSSUP **Available to All in the Field**

- What we’ve learned: The 5 Critical Elements of Deflection
  [https://www.cossapresources.org/Content/Documents/Articles/CHJ_TASC_Critical_Elements.pdf](https://www.cossapresources.org/Content/Documents/Articles/CHJ_TASC_Critical_Elements.pdf)

- The Deflection Framework – A Community Engagement Tool for First Responders: A Brief set of 3 Self-Directed Videos
  [https://www.cossapresources.org/Learning/Online/Self-Directed/Deflection](https://www.cossapresources.org/Learning/Online/Self-Directed/Deflection)

- The 6 Pathways of Deflection
STILL MORE DEFLECTION RESOURCES
The first published use of the word “deflection”

“Want to Reduce Drugs in Your Community? You Might Want to Deflect Instead of Arrest.”

Police Chief Magazine
First Peer-reviewed
Journal on Deflection:

"Emerging Best Practices in Law Enforcement Deflection and Community Supervision Programs."

Journal for Advancing Justice Volume III
Field-wide evaluation on Deflection:
“Partnerships Between Public Health and Public Safety to Reduce Drug Overdoses Supplement.”
Journal of Public Health Management & Practice
Free Deflection Resources: **The PTACC Suite**

- **PTACC Visual 6 Deflection Pathways to Treatment and 1-Pager** – The first visual depiction of all the deflection and pre-arrest diversion pathways.

- **PTACC Core Measures of Deflection and Pre-Arrest Diversion** – Recommended metrics for sites to use covering police, treatment, community, and race.

- **PTACC 11 Guiding Principles for Behavioral Health Deflection and Pre-Arrest Diversion** – Currently being aligned with CARF accreditation standards.

- **PTACC Opioid Settlement Brief** – Presents the Pathways of Deflection as an allowable use under the Opioid Master Settlement.

- **PTACC 3 Steps for Equity in Deflection** – A simple guide to get sites started on ensuring they are incorporating diversity and equity.